



Utility Services  
Tulsa, OK 74187-0003

Questions? Call 311, email [tulsa311@cityoftulsa.org](mailto:tulsa311@cityoftulsa.org), or visit [www.cityoftulsa.org/utilities](http://www.cityoftulsa.org/utilities)  
Se habla Español

Account # - Customer ID

Customer:

Address:

Class:

Single Fam

Account Summary 09/22/2025 to 10/22/2025:

|                         |           |
|-------------------------|-----------|
| Previous Balance        | \$104.43  |
| Payments Received       | -\$104.43 |
| Balance Forward         | \$0.00    |
| Current Charges         | \$104.43  |
| Total Due By 11/12/2025 | \$104.43  |

Current Charge Totals:

More details on back

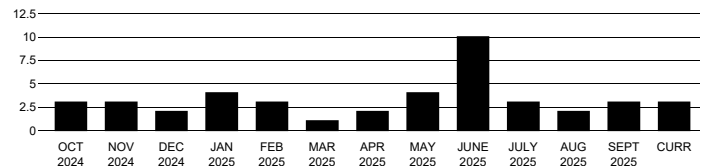
|                             |          |
|-----------------------------|----------|
| Water                       | \$19.89  |
| Sewer                       | \$43.47  |
| Stormwater                  | \$12.22  |
| Refuse                      | \$23.40  |
| EMS - EMSA Medical Services | \$5.45   |
| Total                       | \$104.43 |

A 1.5% late fee will be charged on total due if full payment is not received by the due date



**AutoPay Applied. Do Not Send Payment.**  
Deducted on: 11/12/2025

Total Domestic Usage:



**Payment Options:** Pay online at [www.cityoftulsa.org/utilities](http://www.cityoftulsa.org/utilities), by phone at 311, or by mail.

Important Notice:

Detach and return this portion with payment

Account - Customer ID:

**\$104.43**

November 12, 2025

Total Amount Enclosed:

Please mail payment to:

CITY OF TULSA UTILITIES  
TULSA, OK 74187-0003



**AutoPay Applied.  
Do Not Send  
Payment**

TULSA, OK

Account # - Customer ID

Customer:

Address:

Class:

Single Fam

## Charge Details:

**Water \$19.89**

| Description             | Meter Info | Read Date  | Previous Read | Current Read | Read Type | Usage | Rate | Total   |
|-------------------------|------------|------------|---------------|--------------|-----------|-------|------|---------|
| Water Use Single-Fam IN |            | 10/15/2025 | 639           | 642          | EST       | 3     | 4.44 | \$13.32 |
| Water Fixed Fee 3/4 IN  |            |            |               |              |           |       |      | \$6.57  |

**Sewer \$43.47**

| Description              | Meter Info | Read Date  | Previous Read | Current Read | Read Type | Usage | Rate  | Total   |
|--------------------------|------------|------------|---------------|--------------|-----------|-------|-------|---------|
| Sewer Vol Residential IN |            | 10/15/2025 |               |              |           | 3     | 10.65 | \$31.95 |
| Sewer Fee 3/4 - 5/8 IN   |            |            |               |              |           |       |       | \$11.52 |

**Refuse and Recycling \$23.40**

Residential Refuse - 96 Gal \$23.40

**Miscellaneous \$17.67**

|                       |         |
|-----------------------|---------|
| EMSA Medical Services | \$5.45  |
| Stormwater Chrg IN    | \$12.22 |

## Terms and Conditions

## The Customer agrees:

- to pay for such services in the manner established by the City, and that the Security Deposit, Bond, or Letter of Credit may be applied to any delinquent or unpaid charge;
- to comply with all ordinances and regulations now or hereafter adopted by the City;
- that all plumbing facilities upon the customer's premises, including septic tank or other devices for sewage disposal, will be installed and maintained in accordance with the City's ordinances, specifications, and regulations, and that the City may inspect such facilities at reasonable times to ensure compliance; and in the event that the devices are unsatisfactory to the City, to correct defects promptly upon notice, and that water service may be disconnected and not restored until defects are remedied;
- that water sold to the Customer shall be for use upon the Customer's premises, and will not be re-sold nor given away for any use elsewhere;
- and hereby releases the City of and from all liability for damage resulting from utility services by the City, or the suspension, interruption, or discontinuation of any such service.

## Billing Inquiries

If you have a question about your bill, please call Customer Care at 311, 8:00 a.m. – 5 p.m. Monday through Friday. Outside of the Tulsa area please call (918) 596-2100. Email [tulsa311@cityoftulsa.org](mailto:tulsa311@cityoftulsa.org). Our fax number is (918) 699-3170. You may also speak with one of our representatives in person by coming to City Hall at One Technology Center, 2nd and Cincinnati, between 8:00 a.m. and 5 p.m. Monday through Friday.

## Payment Options

## AutoPay:

The City of Tulsa offers direct payment of your utility bill from your bank account. Call Customer Care for more details at 311 or visit:

[www.cityoftulsa.org/utilities](http://www.cityoftulsa.org/utilities)

## By Phone or Online:

Call Customer Care at 311 to pay by phone or pay online at:

[www.cityoftulsa.org/utilities](http://www.cityoftulsa.org/utilities)

## By Mail:

City of Tulsa Utilities Services  
Tulsa, OK 74187-0003

## PLEASE DO NOT SEND CASH

Payments that are mailed may not be posted to your account for several days. Therefore, if your account is past due, it is advisable to make payment at City Hall at One Technology Center or by phone.

## In Person

Cashiers are available from 8:00 a.m. until 5 p.m. Monday through Friday at City Hall at One Technology Center, 2nd and Cincinnati. A night depository is located on the plaza, just west of the entrance to City Hall. Please do not place cash in the night depository. For other authorized payment centers near you, please visit:

[www.cityoftulsa.org/utilities](http://www.cityoftulsa.org/utilities)